



Tips and Tricks

Please follow the steps in this guide if you are experiencing Chromebook issues during Google Meets. Common issues include random disconnects, screen freezing, or overall slow performance.

To optimize your experience during Google Meets please try the following:

- **Use the “Spotlight” view instead of the “Tiled” view.** To turn this on, go to the bottom right corner in a Google Meet and click on the 3 vertical dots. Select Change Layout. Finally, select Spotlight. In this view, you will only see the person that is speaking.
- Keep the Chromebook plugged into its charger if possible.
- Keep the Chromebook near the WiFi Router if possible.
- Close unnecessary Chrome tabs as these would further slow the performance of the device. No more than 1 extra tab if possible.
- With the teacher’s permission, turn your camera off, except when you need to participate in the class.
- If the issue persists, please turn off your Chromebook completely, and turn it back on again (using the Power button, not just closing it).

Jackson School District Technology Department

